



# *Best Practices Identified at the 2024 UAA Oklahoma Safety Summit*

March 26 & 27, 2024

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# 2024 UAA Safety Summit – March 27, 2024

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# Safety First, Safety Always - Dog Bite Prevention





# **Factors and Forces: Tree Inspection Protocol; R.J. Laverne, The Davey Resource Group**



# Factors & Forces Tree Inspection Protocol

**R. J. Laverne, Ph.D.**  
**Manager of Education & Training**

**Alex Julius**  
**Employee Development  
& Safety Training Specialist**

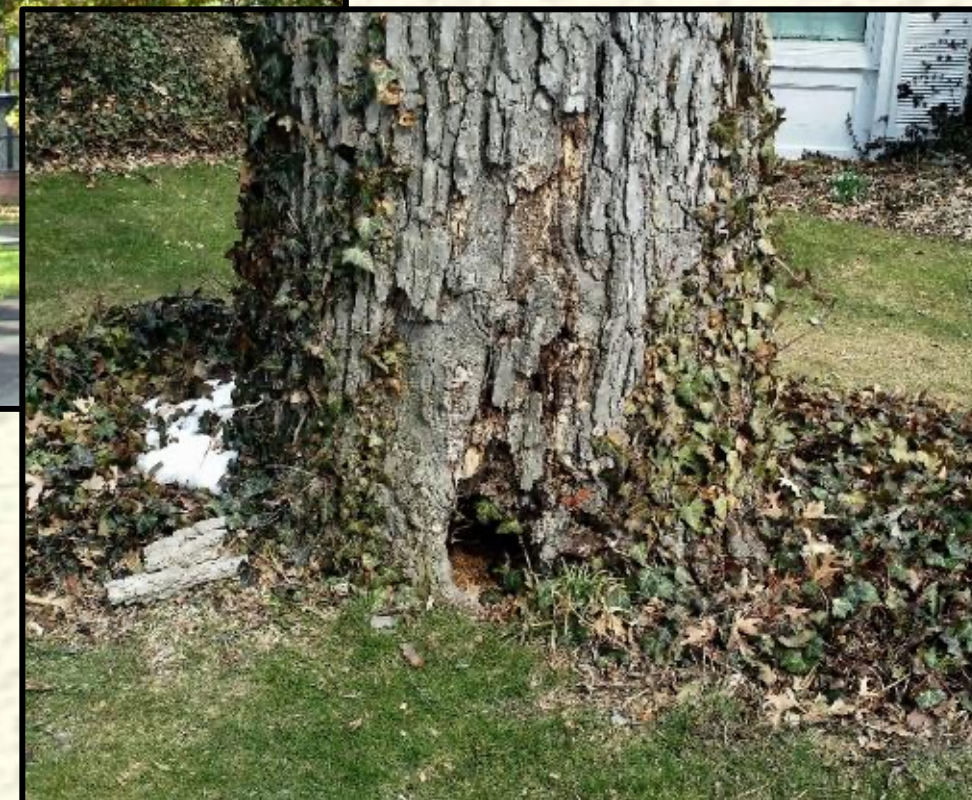
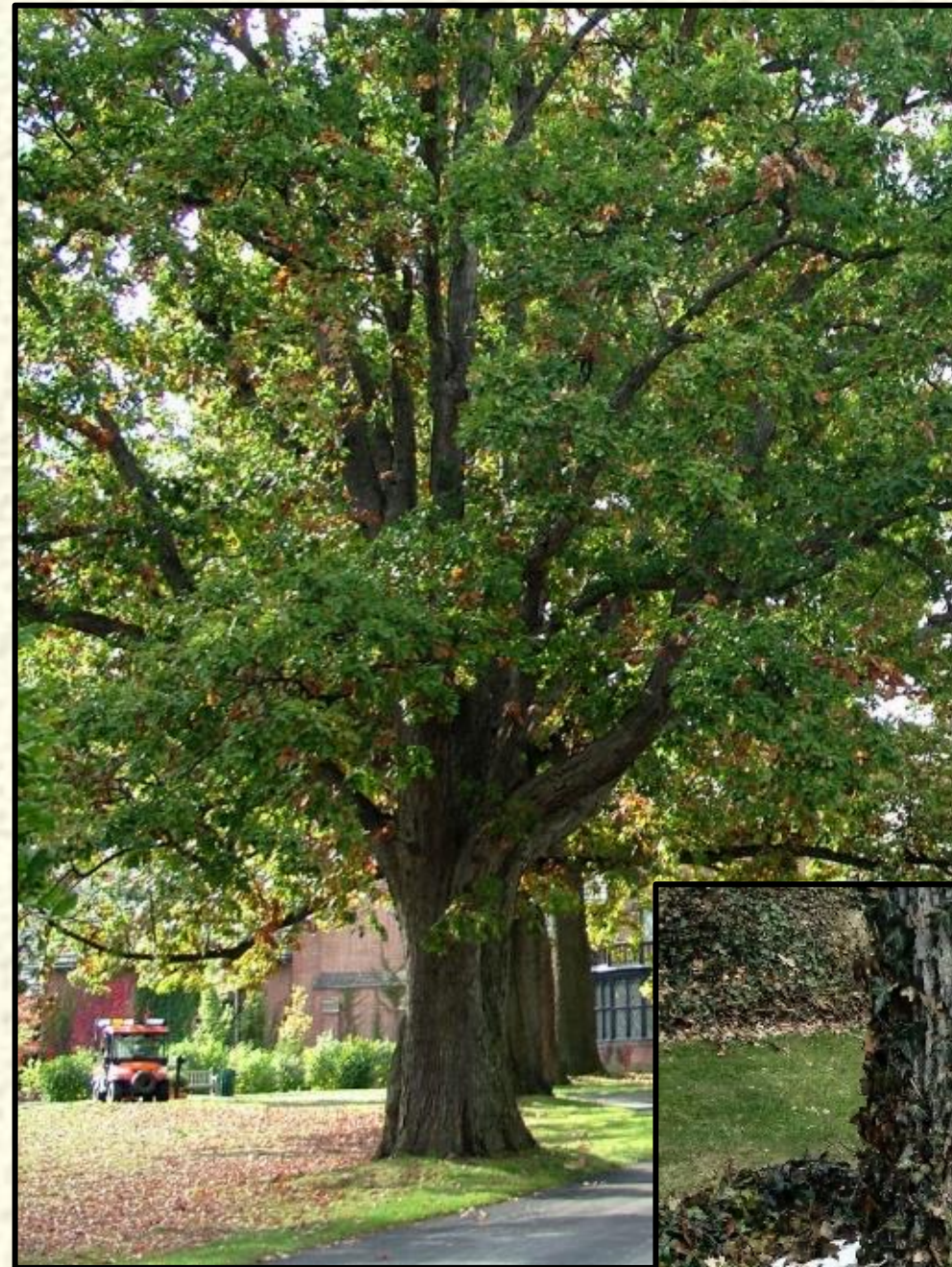
**Tim Bushnell**  
**Arborist Skills Specialist**

**The Davey Institute**









....when the branch broke  
behind him, he fell with it.

# A tool to guide inspections



TREE RISK ASSESSMENT FIELD FORM					
SPECIES					
LIVE CROWN RATIO			FOLIAGE PESTS		
% LIVING FOLIAGE			FOLIAGE PATHOGENS		
CROWN BALANCED	YES	NO			
Crown Density	SPARSE	NORMAL	DENSE		
Condition	Excellent, Very Good, Good, Fair, Poor, Critical, Dead, N/A		Primary Maintenance	Structural P, Cleaning P, Raising P, Reduction P, Restoration P, Thinning P, Removal, Stump Grind	
DBH		Stems	Secondary Maintenance	Cable, Fertilize, Lightning Protection, Mulch, Soil Aeration, Girdling Root Rem, Other	
Risk	Severe, High, Moderate, Minimal, No Risk		Conflict	Building, Headstone, Pedestrian, Mowing, Road, Utility, None	
Sounding	Decay Certain, Decay Suspected, Decay Not Detected				
Brace Present	Y N	Cable Present	Y N	Co-Dominant Stem	Y N
Girdling Root	Y N	Hanger	Y N	Included Bark	Y N
Priority Inspection	Y N	Root Col Decay	Y N	Root Decay	Y N
Scaffold Branch Decay	Y N	Trunk Decay	Y N	V Crotch	Y N

**Information rich but time consuming...**



# Why do trees fail?

- **Factors** that lead to loss of wood strength



Photos: R.J. Laverne

It started as a shopping list.....



# Why do trees fail?

- **Factors** that lead to loss of wood strength
- **External force** (load)



Photos: R.J. Laverne

It started as a shopping list.....



# Begin with basic tree risk training



- **Tree risk truth #1: Tree failure is most often caused by a *factor* such as a structural defect and/or loss of wood strength.**
- **Tree risk truth #2: The actual event of tree failure is frequently triggered by an external *force*.**
- **Tree risk truth #3: Most tree failure events occur when *factors* that lead to strength loss in the wood and *forces* applied to the tree come together.**

# Handy reminders



# How to make it easy to remember?



- Provide handy reminders...



# How to make it easy to remember?



- **Provide handy reminders...**  
**Bad things can happen  
when factors and  
forces come together!**





# The objectives : You will be...



- **Introduced to a systematic method of identifying structural weaknesses in trees.**
- **Introduced to five factors that lead to strength loss in trees.**
- **Introduced to five forces that frequently trigger failure in trees and tree parts.**
- **Guided on a process of evaluating work complexity in order to arrive a safe work plans.**
- **You will not learn how to safely climb trees, properly fell trees or methods of rigging. That's outside of our scope.**

# Training topics – Factors & Forces



- **Factors that affect wood strength:**
  - 1. Branch and root attachment**
  - 2. Decay**
  - 3. Damage**
  - 4. Response**
  - 5. Site**

# Factor 1: Branch & root attachment



# Important parts on a tree



- **Branch collar**
- **Branch bark ridge**
- **Included bark**

# Types of branch attachment



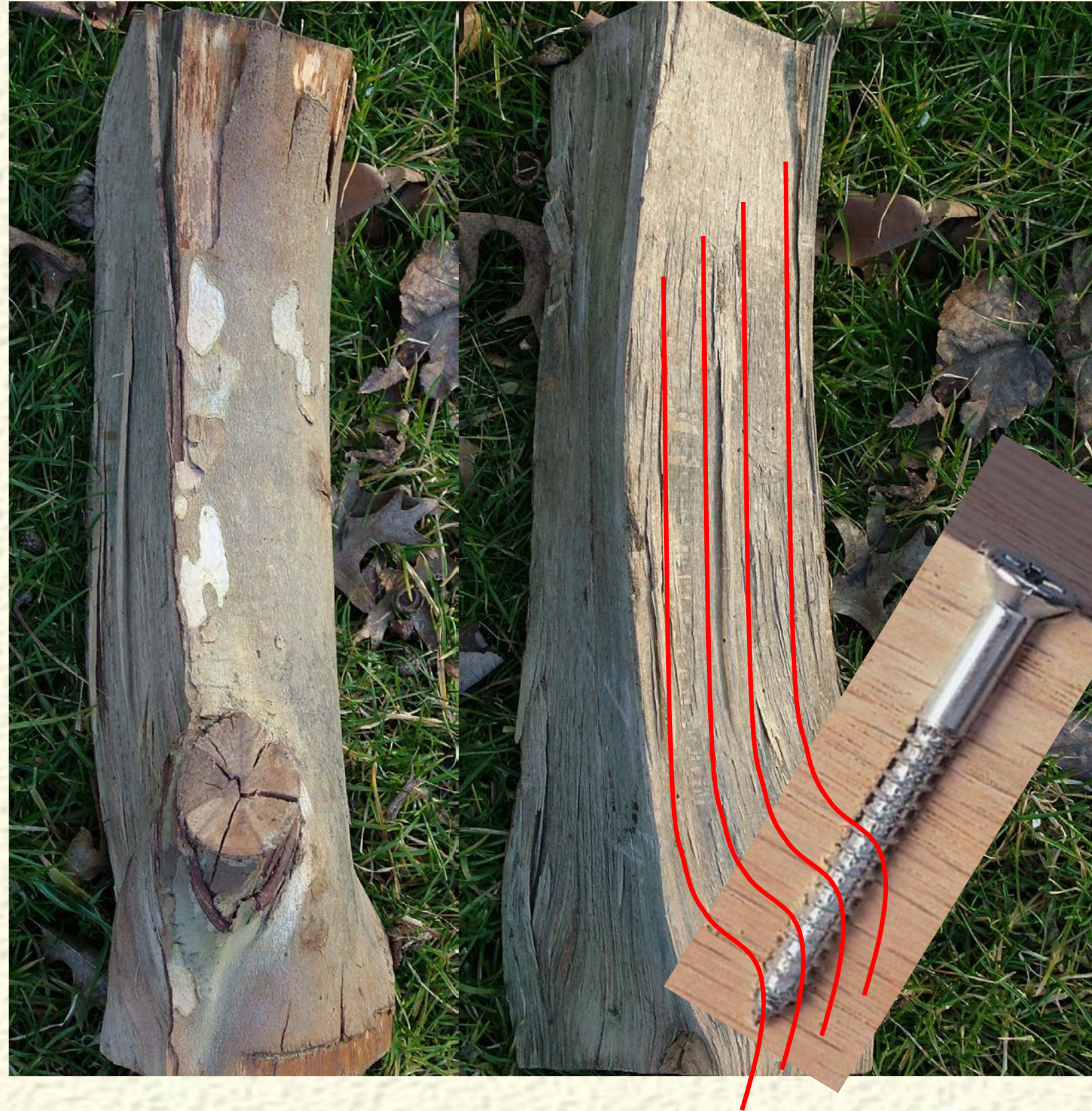
- **Wood screw**

- **Nail**

- **Suction cup**

# Branch Attachments

- **Branch attachments are conical layers of overlapping growth rings.**



Photos: R.J. Laverne

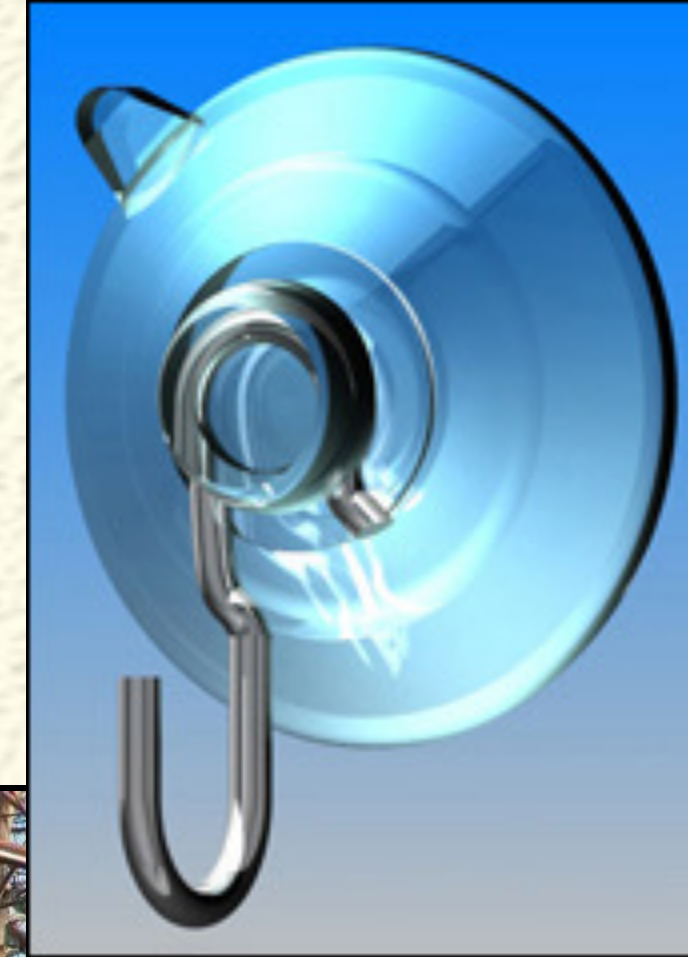
# Important parts on a tree

- **Included bark – Bark pinched between two stems or between a branch and trunk preventing formation of a typical branch bark ridge; and indication of a weak union.**



Photos: R.J. Laverne

# Topped Trees are Dangerous!



Photos: R.J. Laverne



# Stem Girdling Roots



Photos: R.J. Laverne

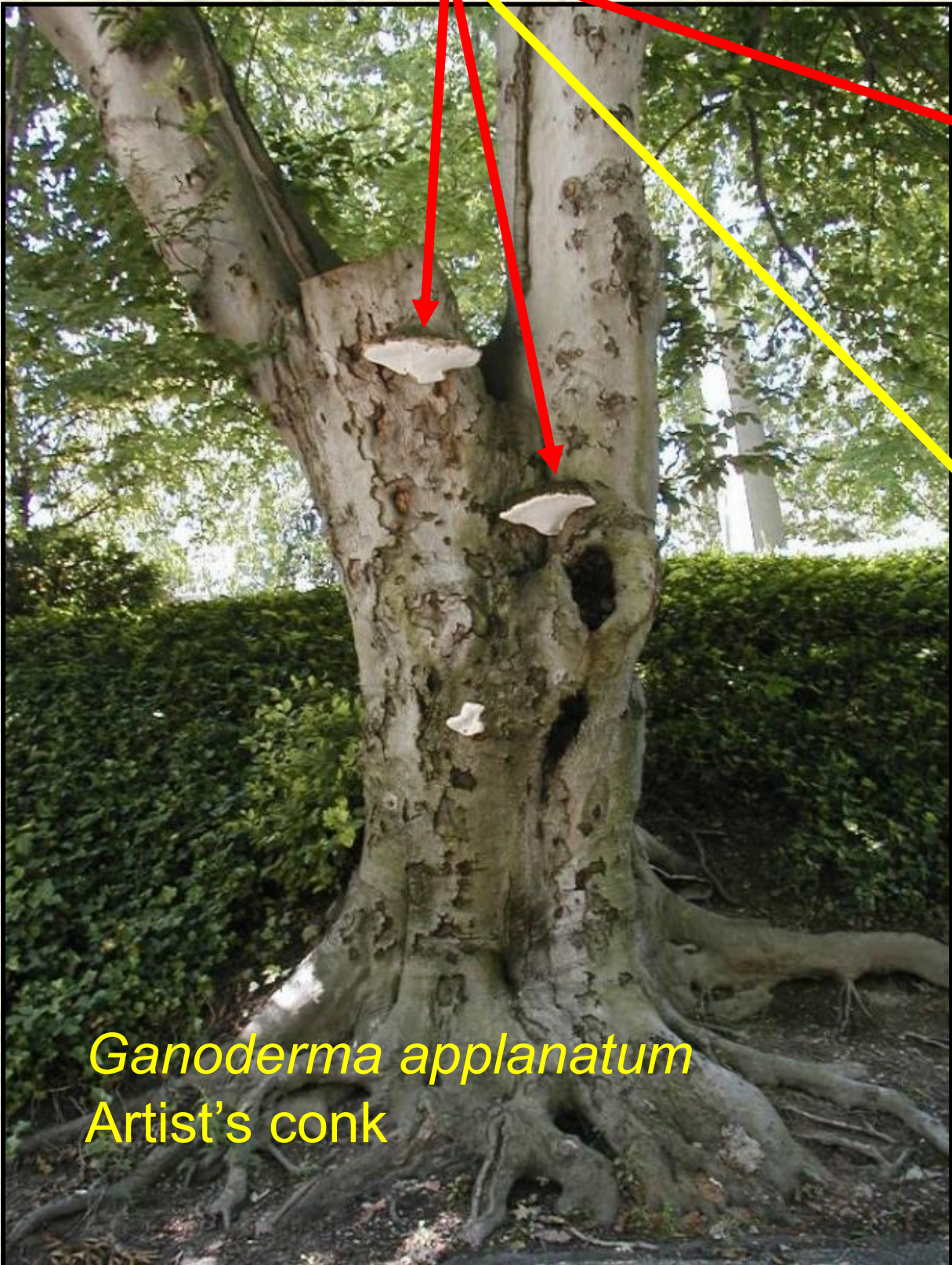
# Factor 2: Decay



# Factors affecting strength loss



- Wood decay fungi



*Ganoderma applanatum*  
Artist's conk

Photo: R.J. Laverne



*Ganoderma lucidum*  
Ling zhi

Photo: R.J. Laverne



*Armillaria mellea*  
Shoe-string root  
rot;  
Honey  
mushroom

# Decay

- **Failure from decay-induced strength loss**



# Factor 3: Damage



# Report the hazards and follow up



# Soil Compaction

- **Soil compaction is the most serious threat to trees caused by construction.**



Photo: Joe Gregory

# Factor 4: Response





# Report the hazards and follow up



# Soil Compaction

- **Soil compaction is the most serious threat to trees caused by construction.**



Photo: Joe Gregory

# Factor 4: Response



# Response to forces

- **How do trees respond to wind?**



Photo: R.J. Laverne

# Response to forces

- **How do trees respond to wind?**



Photo: R.J. Laverne

# Response to damage & decay

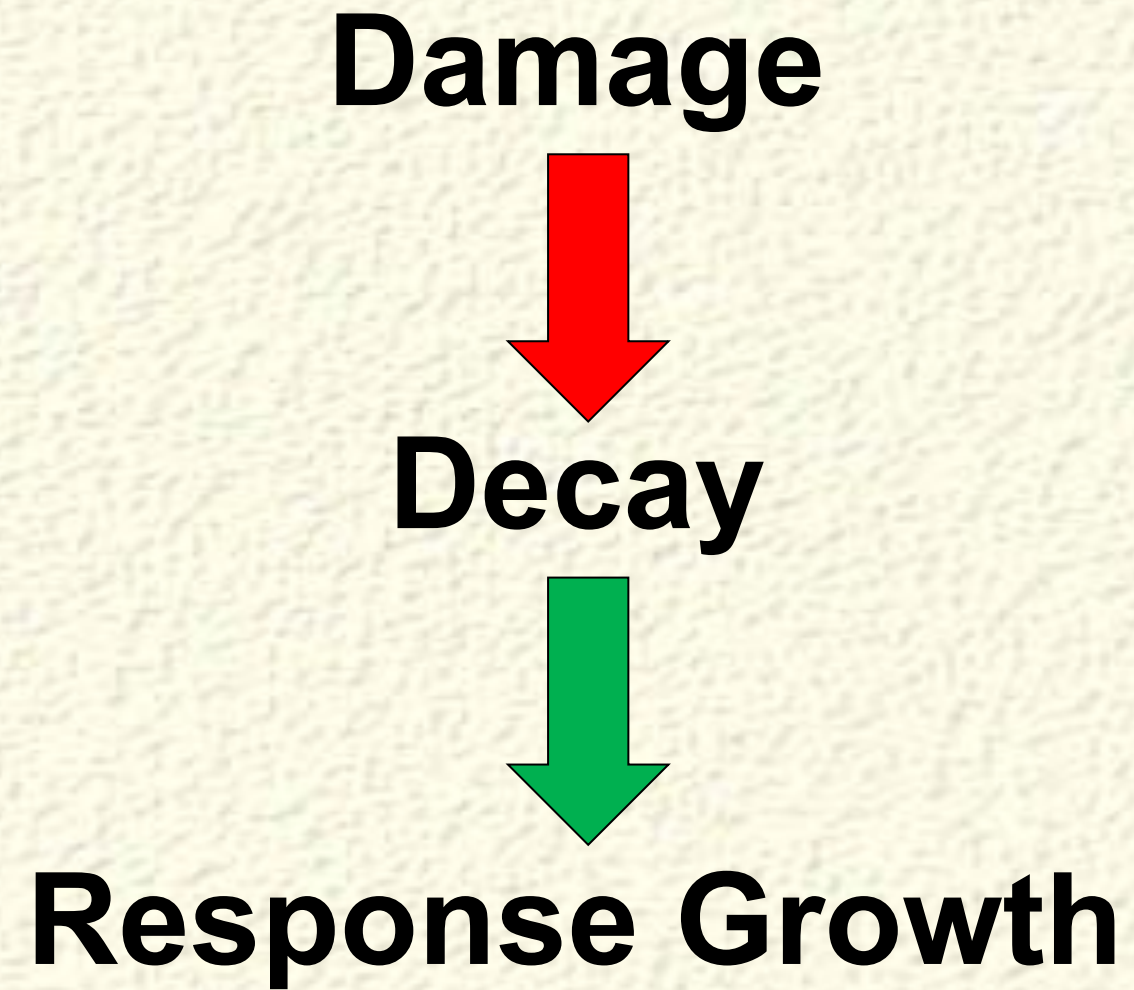


Photo: R.J. Laverne

# Factor 5: Site conditions



- **Look for evidence of change**



Photo: R.J. Laverne



# Training topics – Factors & Forces

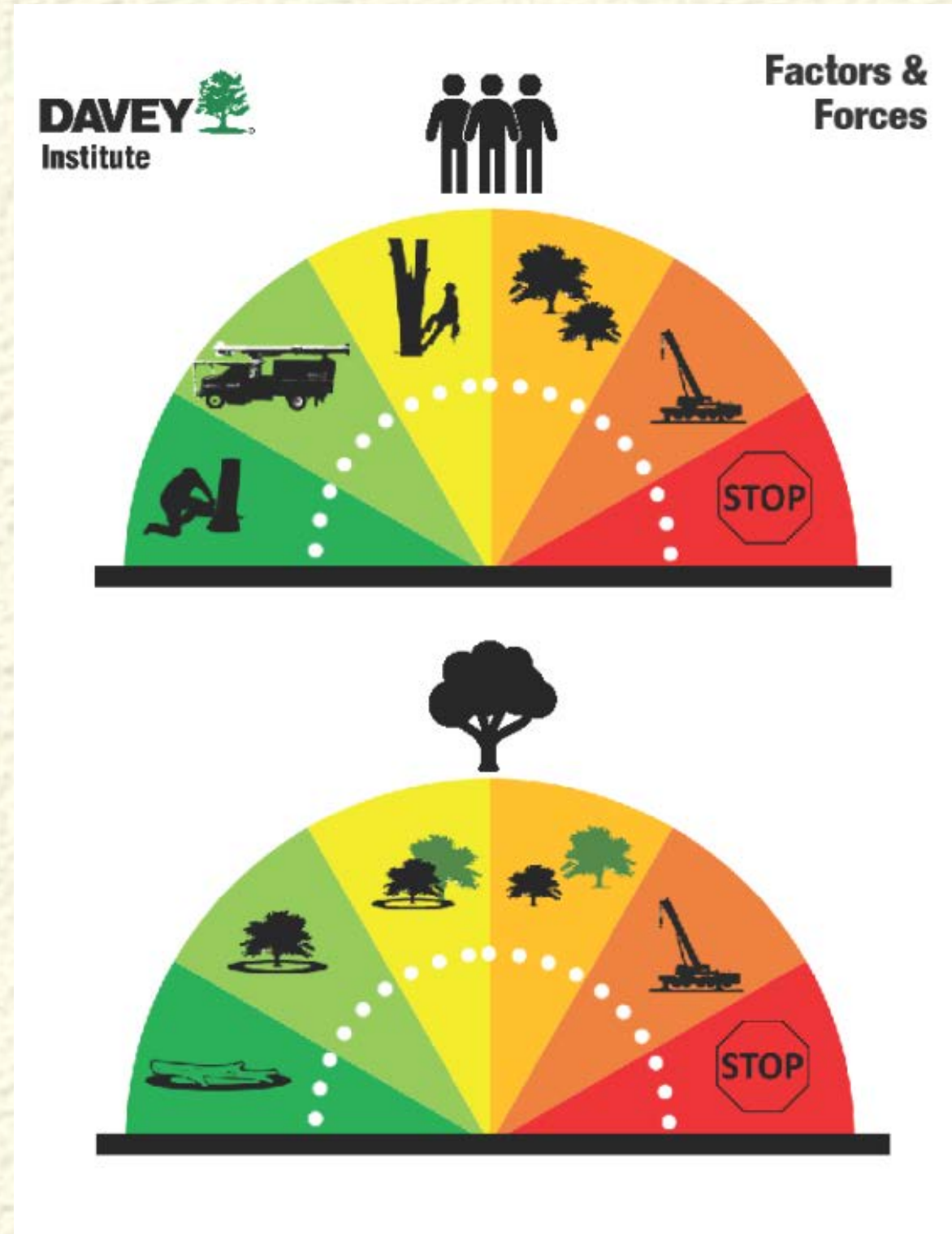


- **Forces that can lead to tree failure:**
  - 1. Tree work**
  - 2. Gravity**
  - 3. Weather**
  - 4. Leverage**
  - 5. Electric**

# Force 1: Work and workers



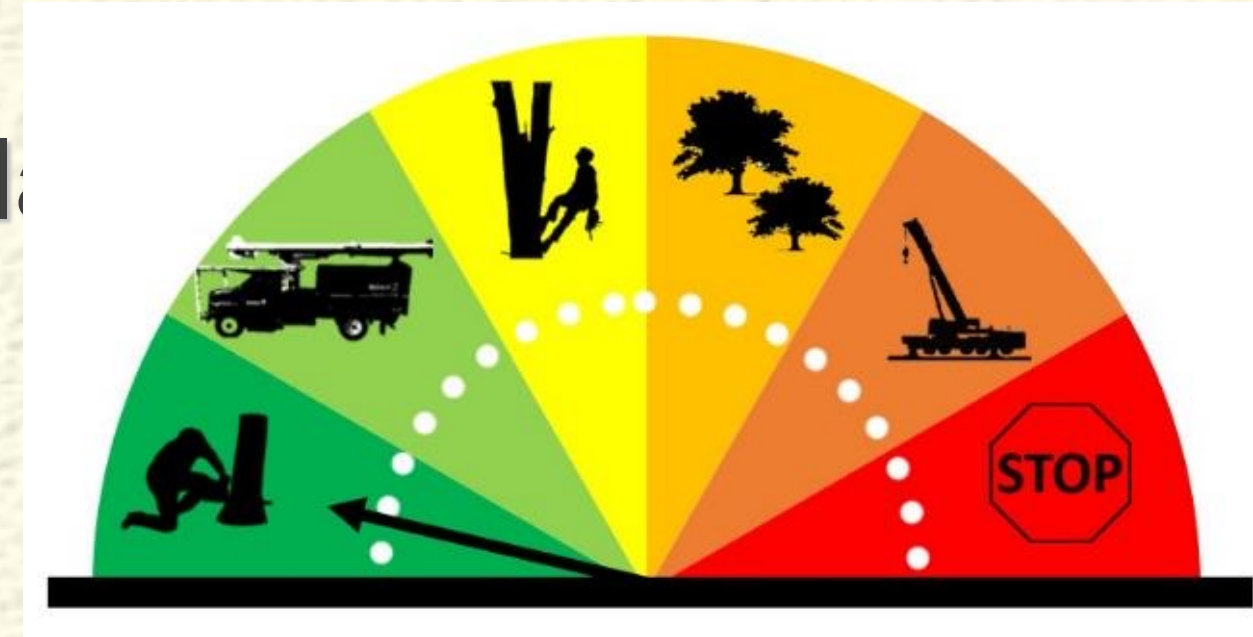
# Complex-O-Meter



# Complex-O-Meter

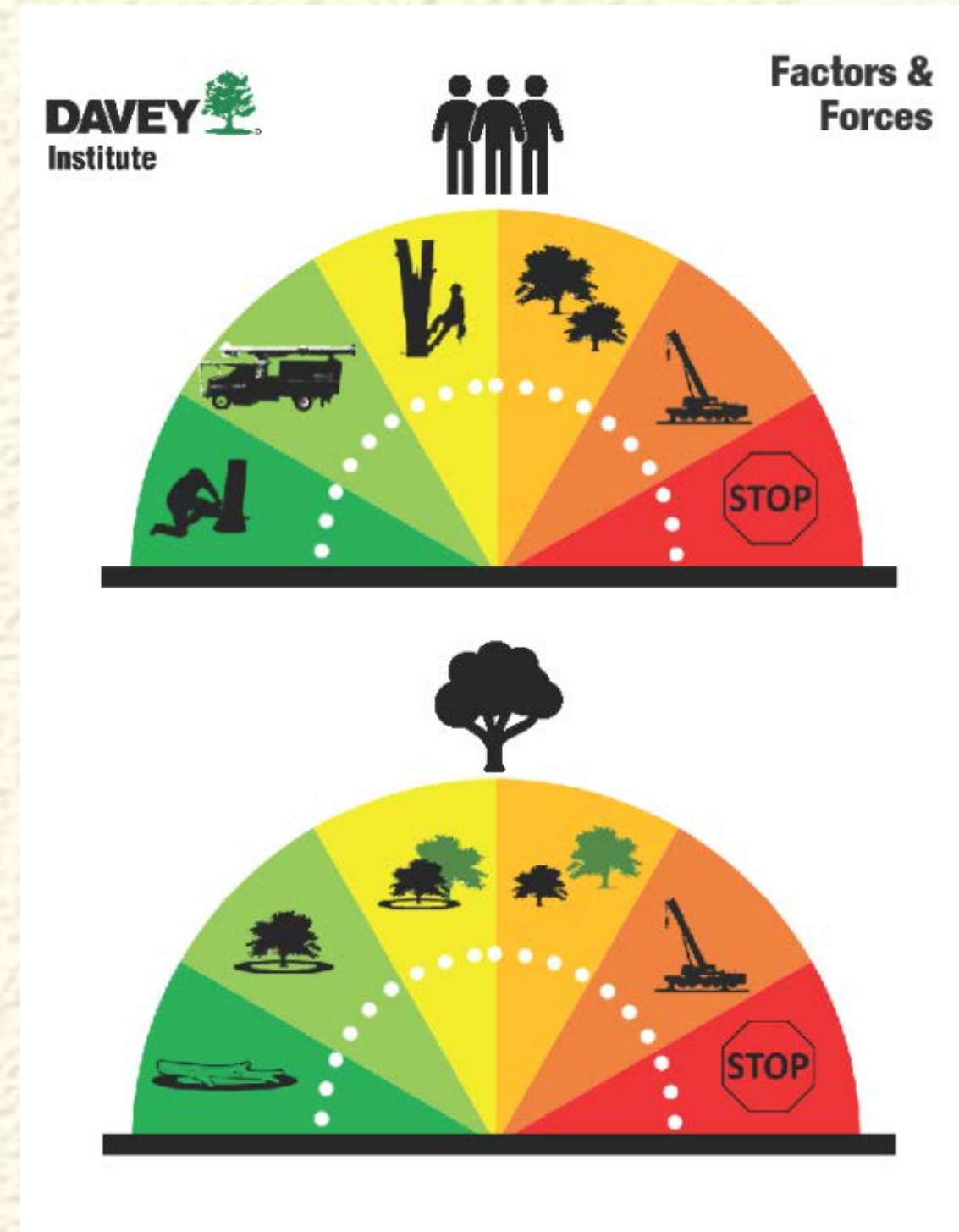
**The Complex-O-Meter measures complexity, similar to a Speed-O-Meter that measures speed.**

**With both meters, as the needle moves from left to right, the measured unit increases.**



# Complex-O-Meter

- Team Management
- Tree Management



# Team Management



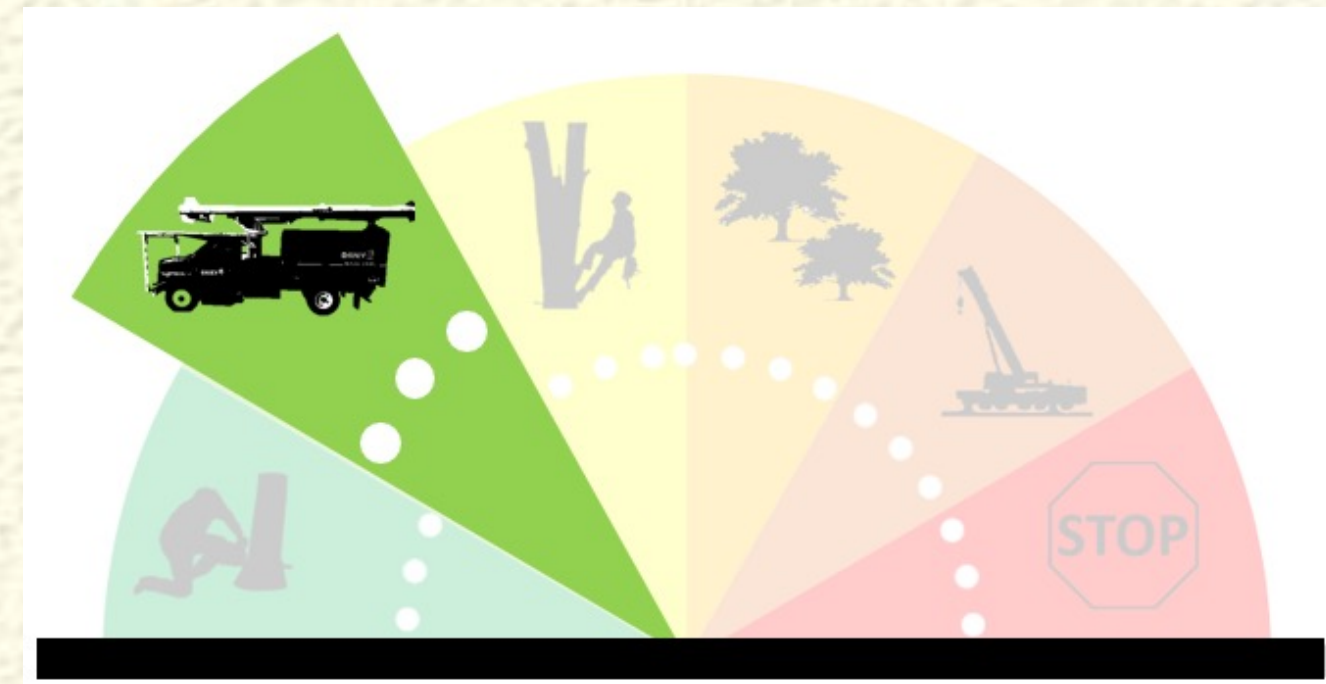
- **Can the work be completed from the ground?**
  - If yes, keep the workers on the ground.
  - If no, keep going.



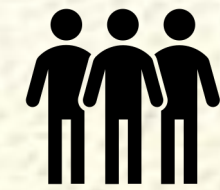
# Team Management



- **Is there functional access for a mobile elevated platform?**
  - **If yes, complete the work from an elevated platform.**
  - **If not, keep going.**



# Team Management



- **Is the tree stable with a suitable tie-in point?**
  - **If yes, plan the work with worker(s) climbing the tree.**
  - **If no, keep going.**





# Team Management



- **Is there a stable neighboring tree with a suitable tie-in point?**
  - **If yes, plan the work with worker(s) climbing the neighboring tree.**
  - **If no, keep going.**

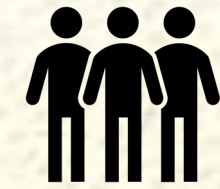


# Team Management

- Is there functional access to use a crane as a tie-in point for a climber? Do you have other options available?
  - If yes, plan the work with a worker tied into the crane, or use your other available equipment.
  - If no, **STOP.**



# Team Management



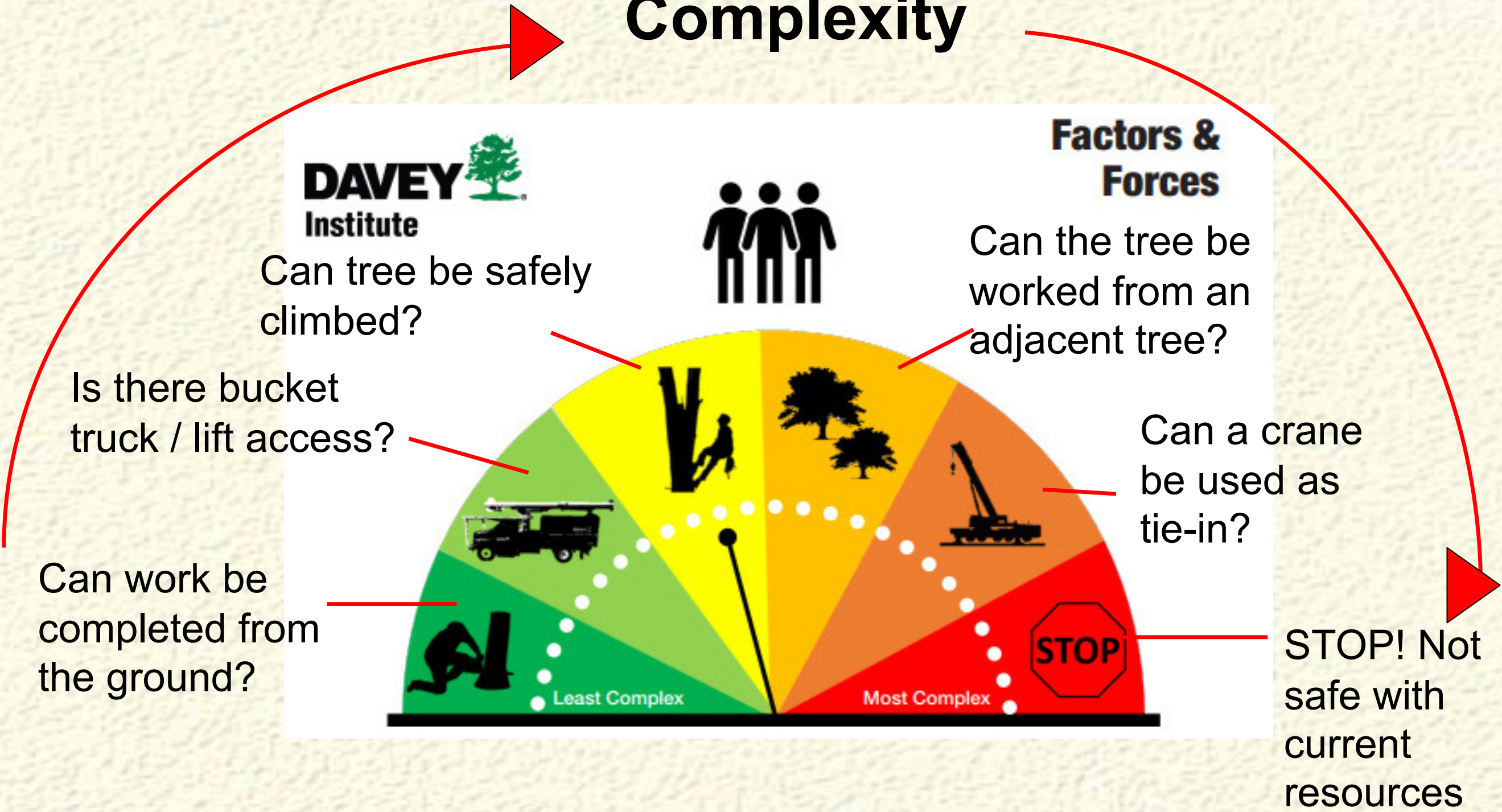
- If you get to this point, there is no safe place for the crew on the job site.



# Team Management



## Complexity



# Tree Management



- **Is the site clear of stationary or immovable obstacles in the drop zone?**
  - If yes, plan to drop tree parts directly below without rigging equipment.
  - If no, keep going.



# Tree Management



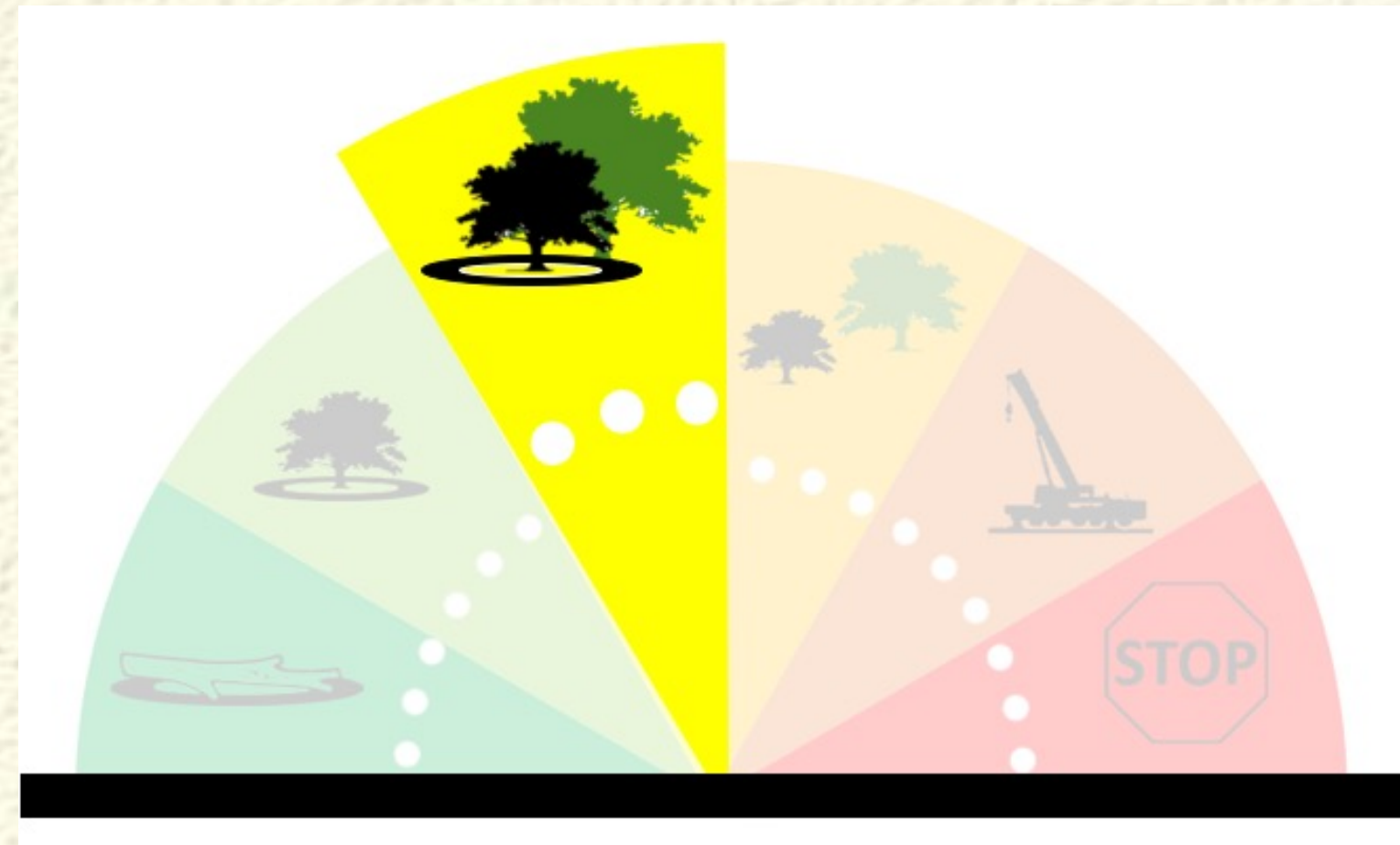
- **Is the tree stable with viable rigging points and a drop zone below?**
  - If yes, plan to rig tree parts from the tree, and lower them directly below.
  - If no, keep going.



# Tree Management



- **Are there stable neighboring trees within the drip line/drop zone?**
  - If yes, plan to rig tree parts from a neighboring tree and lower pieces directly below.
  - If no, keep going.



# Tree Management



- **Are there stable trees outside the drip line/drop zone?**
  - If yes, plan to rig tree parts to a neighboring tree and lower pieces to a distant drop zone.
  - If no, keep going.





# Tree Management



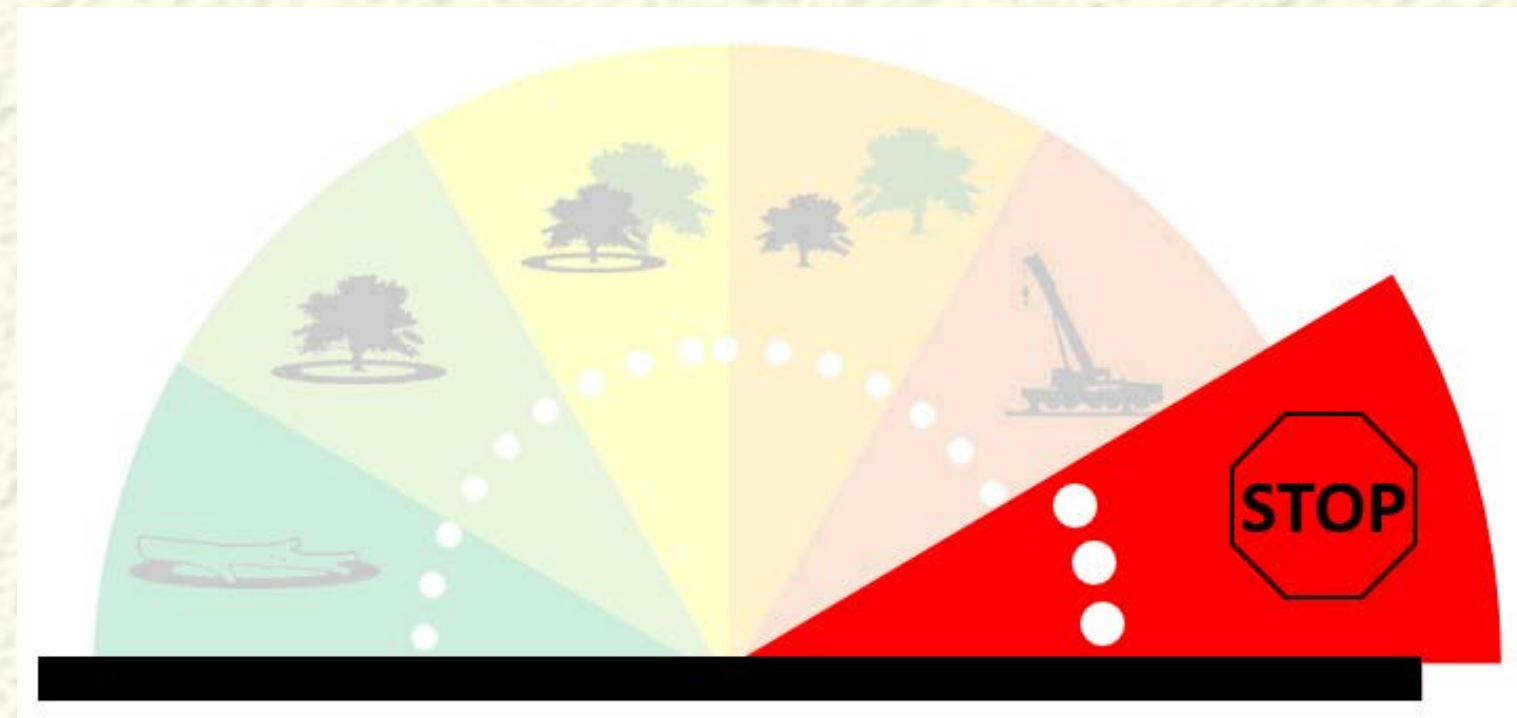
- **Is there functional access on the job site for a crane to manage tree parts?**
  - If yes, plan to rig tree parts from a crane.
  - If no, **STOP.**



# Tree Management



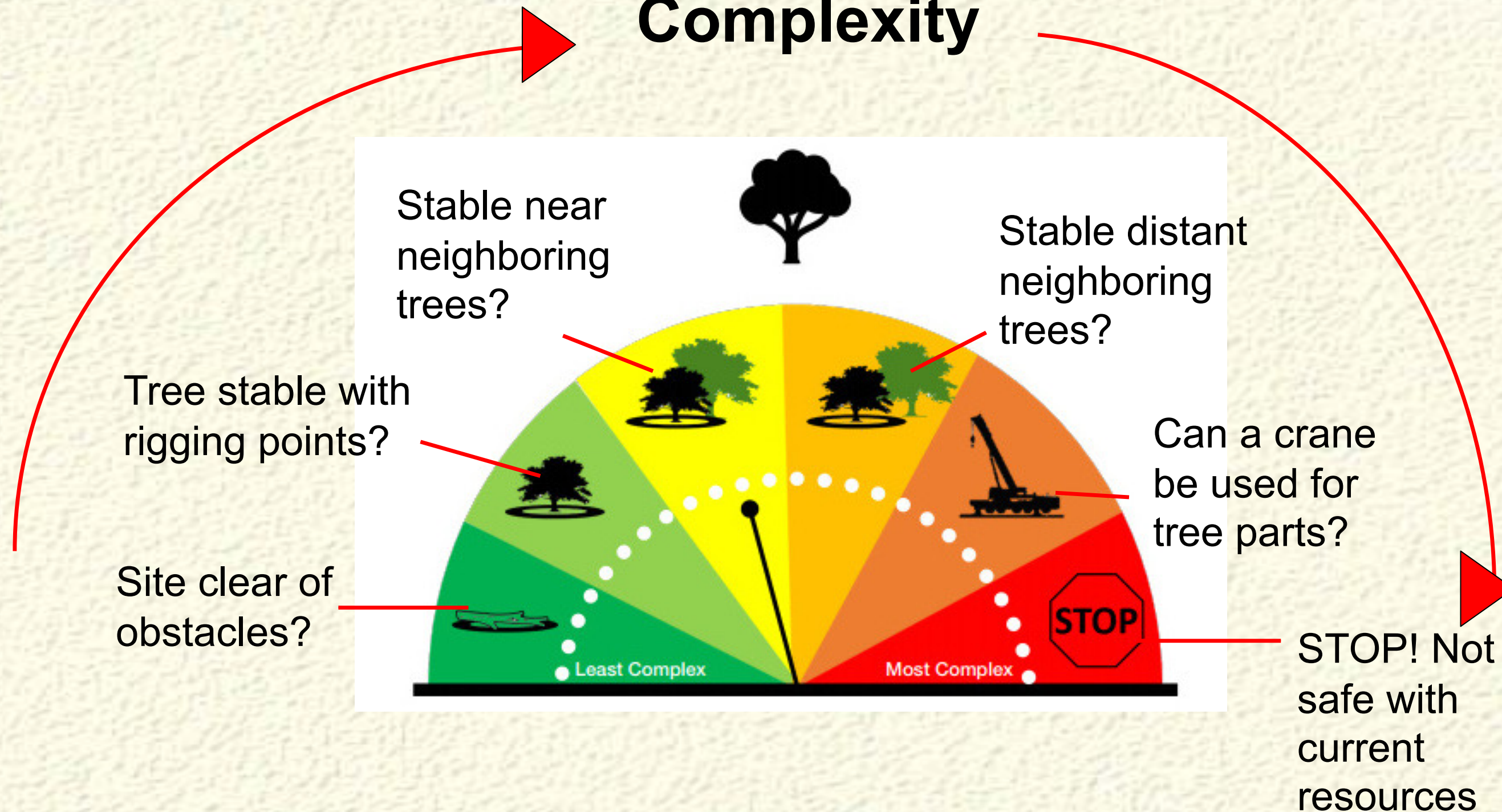
- If you get to this point, there is no safe way to complete the work without causing damage or injury.



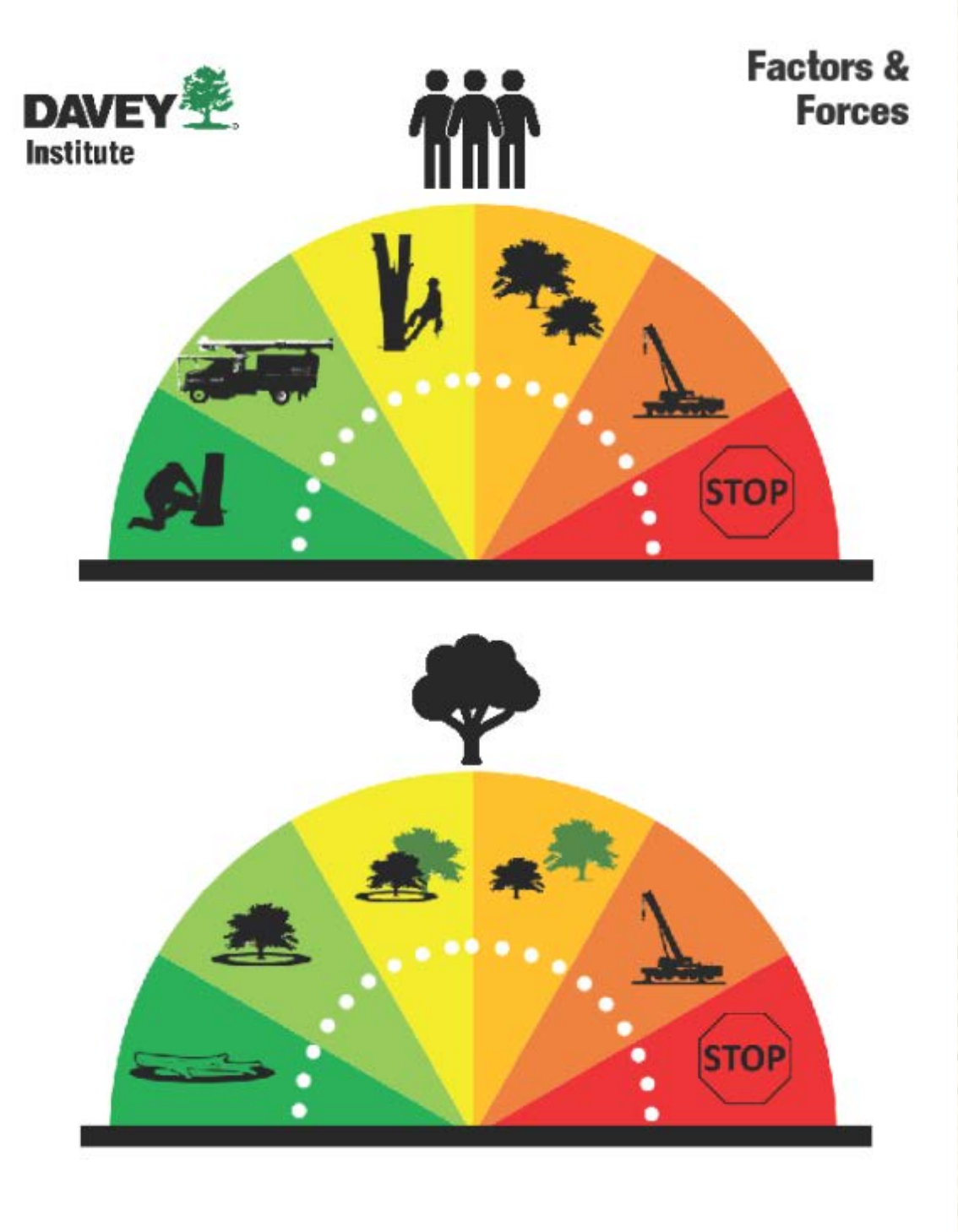
# Tree Management



## Complexity



# Factors and Forces



# Branch Union game



- **Job, Tree & Site variables**

Site

Work Order

Tree Size

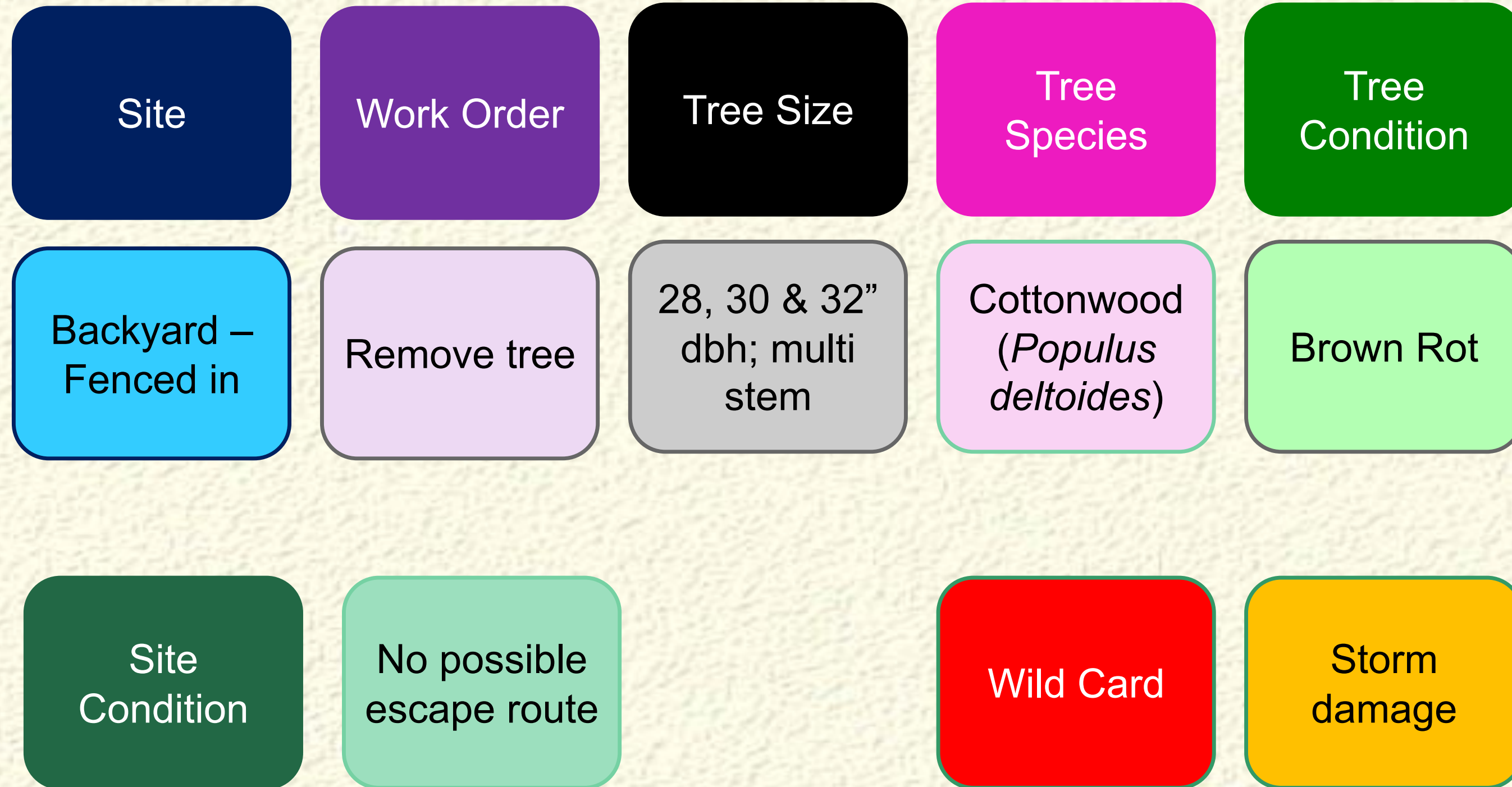
Tree Species

Tree Condition

Site Condition

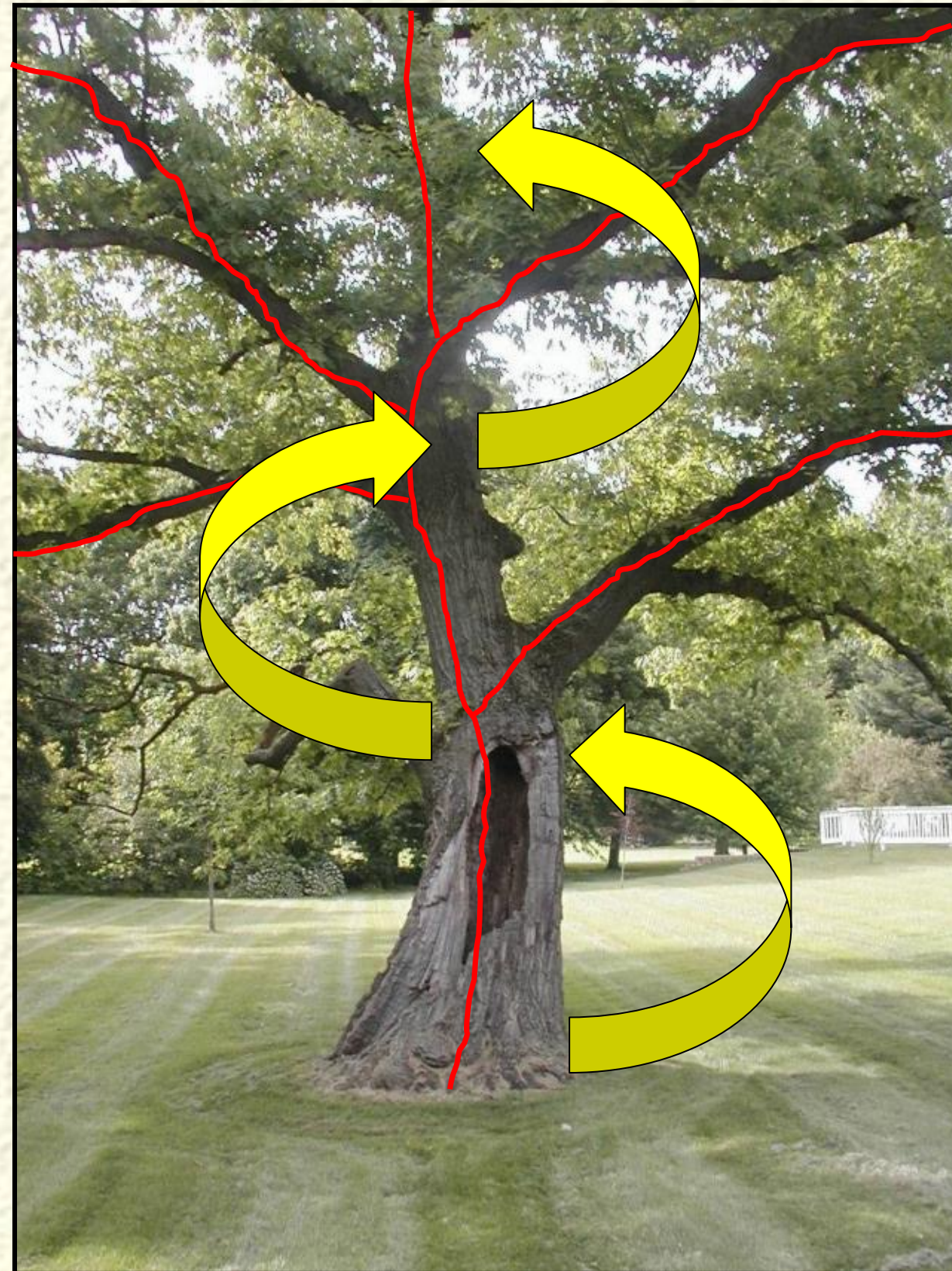
Wild Card

- **Job, Tree & Site variables**



# Inspect the trunk and scaffold branches

- **Carefully move your inspection upward, from the root zone through the branches.**

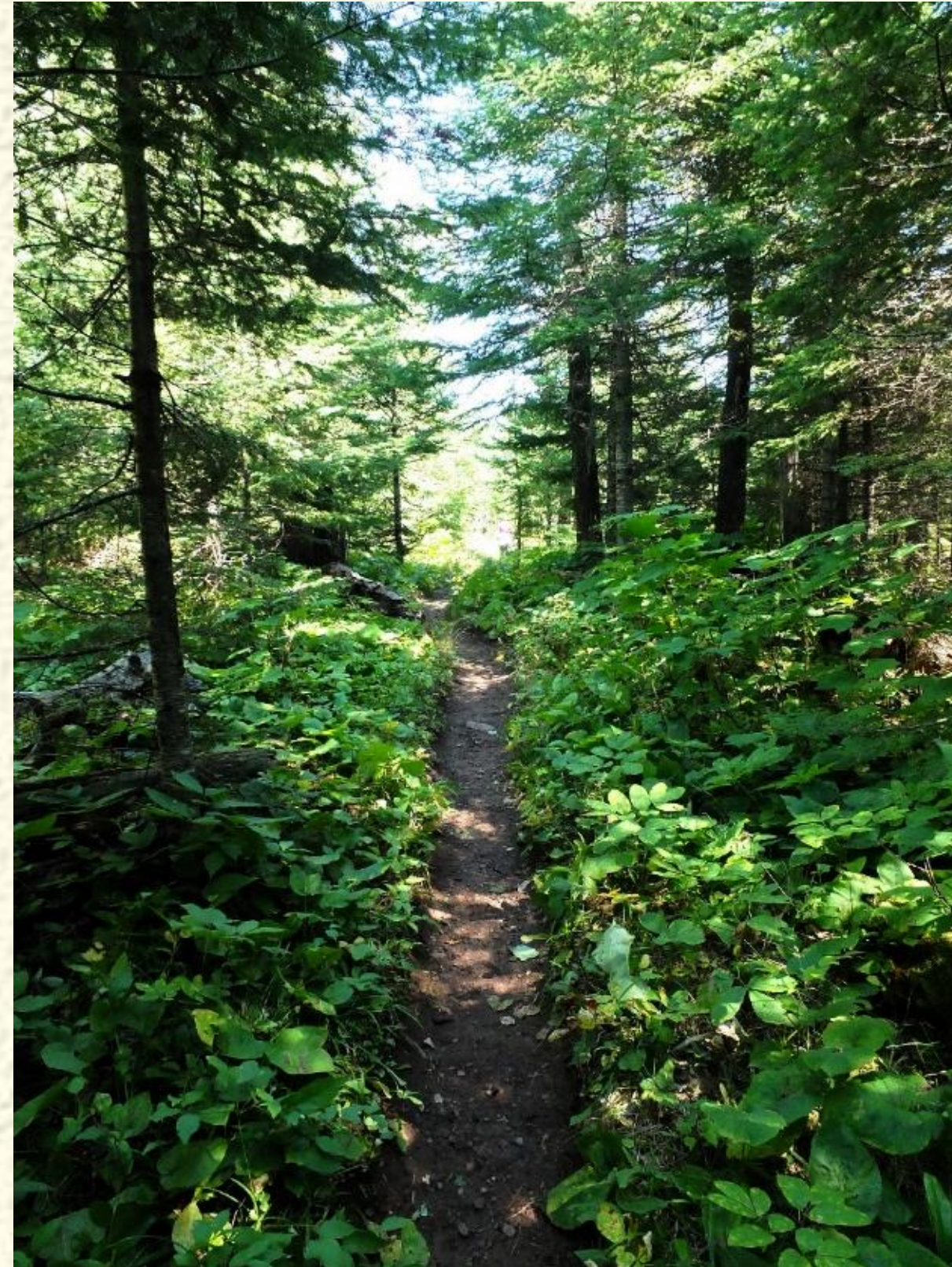


- **Make sure you inspect the tree – all of the tree – from all sides.**

# A compass...



- ...to get you through the work and home safely.







**With appropriate training the Factors and Forces tree inspection protocol provides a systematic and repeatable process of evaluating structural defects and loss of wood strength in trees.**

**Factors and Forces training also provides tools for evaluating the complexity of work assignments with the objective of matching the correct personnel, equipment, and time to the assignment and arriving at safe work plans.**

# Factors & Forces



THE DAVEY TREE EXPERT COMPANY

**For additional information:**

**[rj.laverne@davey.com](mailto:rj.laverne@davey.com)**

**And always remember....**

**Work safely!**



**Job Briefings: The Good, The Bad and The Ugly;  
Bill Young, OG&E Safety Director**

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# The Bad



# When You Hear The Term Pre-Job Briefing

**What comes to mind?**

Jot down a few your thoughts on your hand out and we will discuss

# How to make a peanut butter and jelly sandwich



**Assignment:**  
**Write step-by-step instructions on how to make a PBJ sandwich.**





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# The What and the Why Behind Pre-Job Briefings



# The What!



On Your Hand-out I want you to write down a few bullet points as to what you think a pre-job briefing is, then we will debrief.

# What Is A Pre-Job Briefing?

They are an intentional, deliberate processes focused on identifying job tasks, associated hazards and controls that will either eliminate the hazards or mitigate them to an acceptable level of risk.

	<b>PRE-TASK BRIEFING</b>		Rev: 1
			Date of Issue: dd/mm/yy
		Reference No:	
<small>All personnel involved in the work activity must participate in the work activity Pre-Task Briefing and sign below as being present. The Pre-Task objective is to communicate the work activities risk assessment and capture any specific controls not already identified from the Method Statement. This risk assessment should be continually updated to meet identified risks within each individual work area.</small>			
<b>GENERAL INFORMATION</b>			
<b>WORK LOCATION</b>		Date:	
Describe work Act:			
Work briefed and Risk Assessment issued by the supervisor of work:			
Method Statement:			
<b>TASK SPECIFIC RISK ASSESSMENT</b>			
Permit Required?	Yes / No	Supporting Cert. Required?	Yes / No
Method Statement Required?	Yes / No	Excavation/Permit to dig?	Yes / No
Hot Works?	Yes / No	Confined Space?	Yes / No
ESSOW	Yes / No	Working on or near Electricity / Power Supply?	Yes / No
Lifting Plan?	Yes / No	Working at Height?	Yes / No
Hazard Identification Prompt List	Yes / No	as applicable	
Tick	Tick	Tick	Tick
Overhead Electrical Cables/obstructions	COSHH	Well's Disease	High Pressure
Underground Electrical Cables/obstructions	Flammable Gases/ Gas Cylinders	Vibration	Noise
Lifting equipment / Lifting Appliances	Abrasive Wheels / Hot Works	Work On Live Plant / Apparatus/Installation	Waste Generation / Housekeeping
Moving Plant & Machinery	Hydraulic/Pneumatic Tools & Equipment	Work on Feet / Soft Ground	Dust
Working At Height	Using Water / Compressed Air Hoses	Water Crossings and Water Discharge	Other:
Excavation	Electrical Tools	Slips, Trips & Falls	Other:
Traffic (Public/Site)	Hand Tools	Environmental Impact	Other:

# Identification of Hazards



Unidentified hazards are one of the greatest contributors to undesired outcomes

Hazards are required to be covered in a job briefing, but the challenge is identifying them.

It's easy to miss something that we are not looking for

It's easy to miss something we are looking for

# Count The “F’s”

**FINISHED FILES ARE THE RESULT OF YEARS OF SCIENTIFIC STUDY COMBINED WITH THE EXPERIENCE OF MANY YEARS**

# The Why

Before We Entertain The Question, We're Going To Watch a Video



# The Why



On your hand-out I want you to write down a few bullet points as to why we do pre-job briefings

# Why We Do Pre-Job Briefings







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# The Ugly

Examples of “Ugly” Pre-Job Briefings



# Ugly Case Study # 1

## Electrical Contact - SIF

Contractor working storm damage started out that morning performing work at location “A”, for which they had a pre-job briefing. The crew then moved to a new location several miles away to perform radically different work but did not do a new tailboard for location “B”.

The foreman, while pulling conductor, made contact with an energized cut-out resulting in a SIF.



# Ugly Case Study # 2

## Worker Fell 35 Feet To Lower Elevation

Power Plant Demolition Project

Task was to move a sheet of plywood covering a floor level opening to a condenser pipe and move plate steel over the hole.

The plywood was not marked “HOLE” as required by OSHA. The worker that fell was not aware of the open pipe under the plywood

The company safety plans were detailed and well written

There was not a pre-job briefing for the task



# Ugly Case Study # 2

They only had a general JSA and each day it was copied with signatures and only the date was changed.

**JOB HAZARD ANALYSIS WORKSHEET**  
This document is required to be completed daily

Job Task: GENERAL JSA

Job Location: OG&E Muskogee Power Plant

Contractor: [Redacted]

Date: 10-24-15

Personal Protective Equipment Required: Hard Hat, Safety Glasses, PRC, Gloves Steel Toe Boots

PRC's Incident and ERL reporting requirements: Report To Supervisor

Item #	Sequence of Basic Job Steps	Potential Hazards of Each Job Step	Plan of Action to Control or Eliminate and Hazard(s)
1	set up job	slips, trips, and falls	eyes on path
2	rough work	fire, smoke inhalation, sparks	firewatch, PPE, barricade area
3	elevated work	fall from elevation, injury, death	wear harness, inspect before use, 100% tie off, proper anchor points
4	forklift/wildtoe/excavator	traffic, blindspots, pinchpoints	watch traffic, use spotters, watch body placement
5	heat stress	dehydration, nausea, vomiting, faint, confusion	drink water, take breaks, brother's keeper
6	weather	tornado, lightning	seek shelter, radio communication
7	animals	bite, scratch, claw, sting	watch for animals, call for help
8	clean up/pick up scrap, tools, and trash	slips, trips, and falls, muscle strain, pinchpoints	housekeeping, proper lifting, watch body placement

Signatures of Employees Verifying the Review of Potential Hazards

Print Name	Signature	Print Name	Signature
Rob	[Redacted]		
Davi	[Redacted]		
Don	[Redacted]		
Rich	[Redacted]		

IDENTIFY HAZARDS: tripping or falls, chemical burns, noise

M. P. P. V. E.  
Gustavo

# Ugly Example # 3

## Failure To Identify Hazard

Veg crew access to backyard presented trip/fall hazards and risk of falling into storm shelter.

The situation was not identified on the pre-job briefing.

The trip hazards could not be eliminated, but the fall to a lower elevation could have been.



# Attributes of Ugly Pre-Job Briefings

Pre-job briefing does not exist

Pre-job briefing is copied day-to-day

Completion of Pre-job briefings are assigned to newbies while the crew starts to work

Pre-job briefings are pencil whipped

High Risk Tasks, hazards and controls not identified

Failure to stop and update pre-job briefing in the face of significant changes, unexpected challenges, change in scope or task

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# The Bad



# Attributes of Bad Pre-Job Briefings

Crew demonstrates a complacent attitude toward pre-job briefings

Crew not engaged during the pre-job briefing discussion

Pre-Job Briefing form not followed or completely executed

911 address not listed

Nearest hospital/ER not listed or is inaccurate

Hazards not identified

Under controls the hazard is restated or not listed

Crew members not signed on to briefing



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**The Good**



# Attributes of a Good Pre-Job Briefing

## Thorough, Complete and Accurate

Documented

Developed with all crew members involved

Developed after scoping out the job and location

Hazards analyzed

Develop and implement hazard controls

Perform work within hazard controls

Provide feedback and implement continuous improvement



[CC BY-ND](#)



# Closing Comments, Discussion, and Questions

## Preparing yourself for Dog Encounters & Attacks; Hector Hernandez

- You don't have to have specialized tools to deal with dog attacks
- You already have the tools you need – PPE
- Your head has to be in the game
- Focus is important because dogs move fast

- 80% of people have dogs and 40% of those have more than one dog

## When dealing with dogs, don't

- Don't turn your back to the animal
- Don't run from the animal
- Don't go into a yard empty-handed
- Don't provoke the animal
- Don't give out treats
- Don't pet dogs you don't know
- Don't kick small dogs in retaliation
- Don't use people mace on dogs
- Don't make yourself "big" to intimidate



## When dealing with dogs, do:

- Have a plan in case of attack and be prepared to take action
- Swing objects back and forth at waist level
- Give clear instructions to owners
- If owners don't follow instructions, don't put yourself in an unsafe situation
- Walk backwards and shake something
- If you do spray an animal have someone else inform the owner (manager, animal control, or police)



## Tips for Utility Workers around Dogs

- Do give commands as if you were on camera (because you might be)
- Be aware of animals even you're not working
- Use the tools you have at hand



## Legal Issues

- An unsupervised dog is a legal danger
- It's very important to refer the things you use at work as "Tools". For example, wasp spray, knives, etc.
- If there is an incident, do you know where the owner is?
- Report incidents to animal control or police to document them.
- If you don't get any results, encourage management to reach out to elected officials.





## If you are attacked

- Don't panic!
- Use the wheelbarrow method
- If there are multiple dogs, deal with the alpha
- There are sensitive spots:
  - Ear
  - Back of the skull
  - Under the chin





## Challenging the Status Quo

**Job Briefing & Energy Wheel**  
**Paul Hurysz, The Davey Resource Group**

What does History Tell us about PJB  
Effectiveness?

Is Complacency a Choice?

Complacency may not be a Behavioral Sin!

Complacency is a Function of a Stable  
System. Build in Variability to Correct.

# What EEI Research Found About Hazard Recognition

## 2 Years of Observations



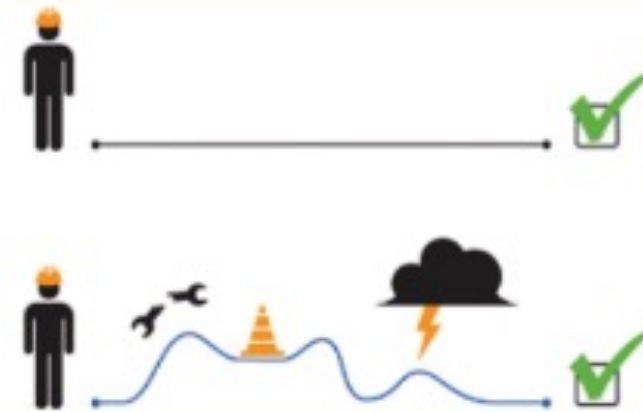
45%

of hazards are identified



35%

of hazards are missed because of cognitive "blind spots"



20%

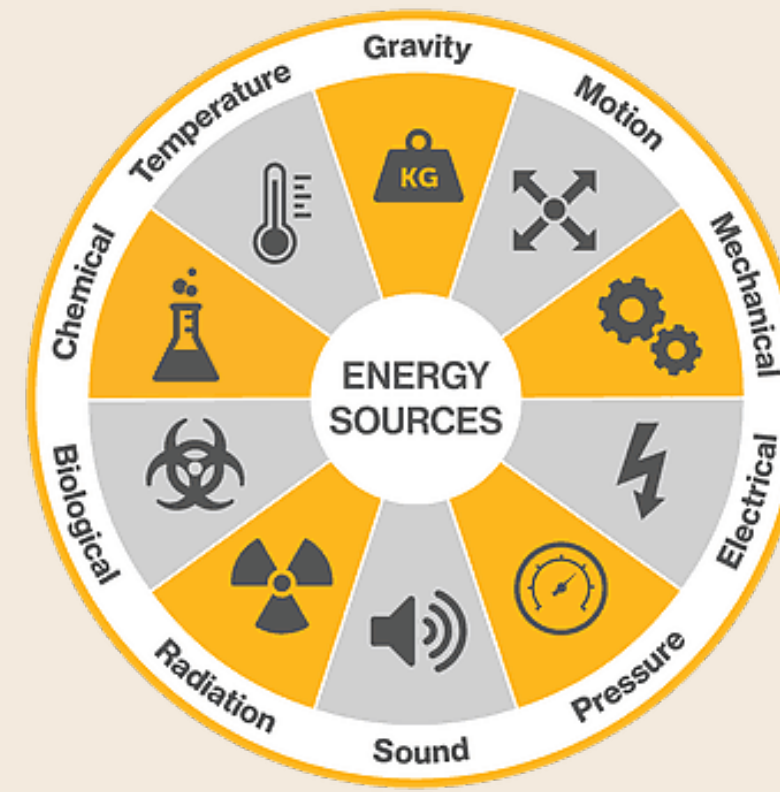
of hazards are missed because they are not reasonably identifiable before work starts



Figure 2. Hazard recognition themes observed across field studies

# And the Survey Says (Keeping PJB's Simple):

- STKY (Stuff That Can Kill You)
- Life Saving Controls
- Verification of Life Saving Controls
- STRM (Stuff That Really Matters)





# Validation of Energy Wheel Effectiveness

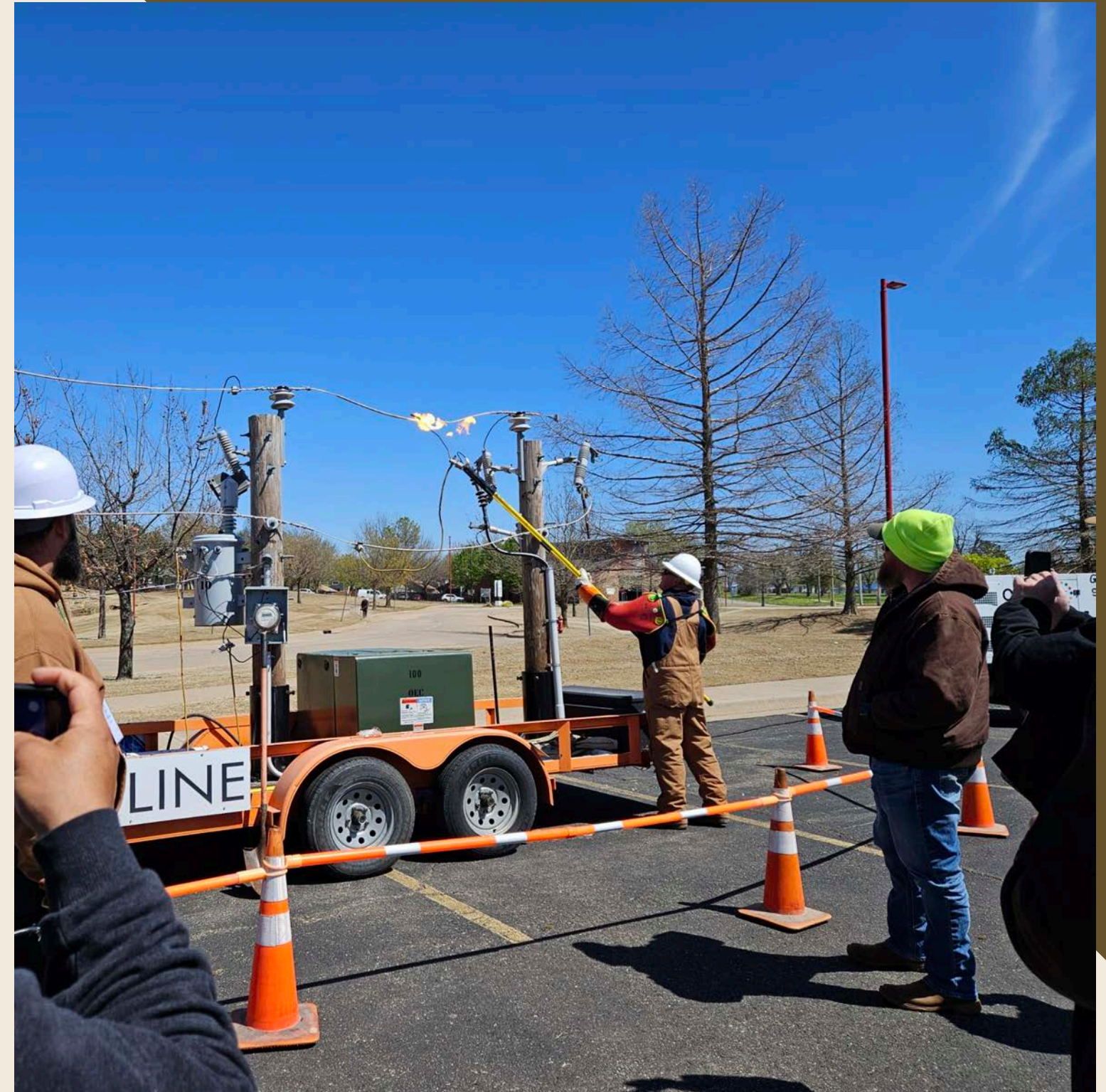
Without the Energy Wheel	Energy Wheel Applied
FOG, Poor Visibility	Electrical: Moisture in the Air, Arc Potential
Locals Traveling at a Higher Rate of Speed.	Motion: Boom, Public Vehicle, Chippers
Widow Makers, Soft Shoulders	Biological: Poison Ivy Chemical: Eye Flush, 1 <sup>st</sup> Aid
Signs and Cones for Traffic Warning	Motion: Drop Zone, Fell Zone Pressure: Guy Wire, Hydraulic oil
Mailbox, Driveway, Blind Curve, Weather	Motion: Bucket movement on Narrow Road
Cell Service/Response Time for Emergency Vehicle	Temperature: High Visibility Vest covered up due to Cooler Weather
MAD Encroachment	Gravity: Slips/Trips/Falls on a Wet Headache Rack



## Live Line Demo Daniel Lofland & Clifford Chastain , OEC

**“Your PPE is only as good as  
your understanding of how to  
use it”**

– Clifford probably



# Observations

The damage caused by the contact. Inside and out.

Seeing the equipment up close gains greater understanding of what we're working around.

Solar panels always have voltage, even at night

Pulling a meter doesn't mean the house can't back feed into the system





## Take Aways

Electricity travels at the speed of light Grounding the wire doesn't mean you won't feel it if the system gets energized.

Many contaminants can cause electricity to travel when and where it's not intended (Poop happens, dust and debris + mist)

Ice not only damages the system but causes additional risk

PVD – know how to use them and get them tested!







## What's the future bring

AI system restorations

Smart grids Intelerrupter, Trip Savers

Wildfire risk and mitigation through equipment innovation?





# Chipper Safety Best Practices

## Stephan Ford, ATE

- Electric trailer breaks
- Wheel bearings
- Chipper set up
- Lock out tag out
- Jack Stands and its usage
- Common Injuries
- Safety features



**Chipping curb side of the truck**  
**Human performance**  
**Muscle memory setting up the chipper**  
**cones Job site set up**



## **DOT Best Practices**

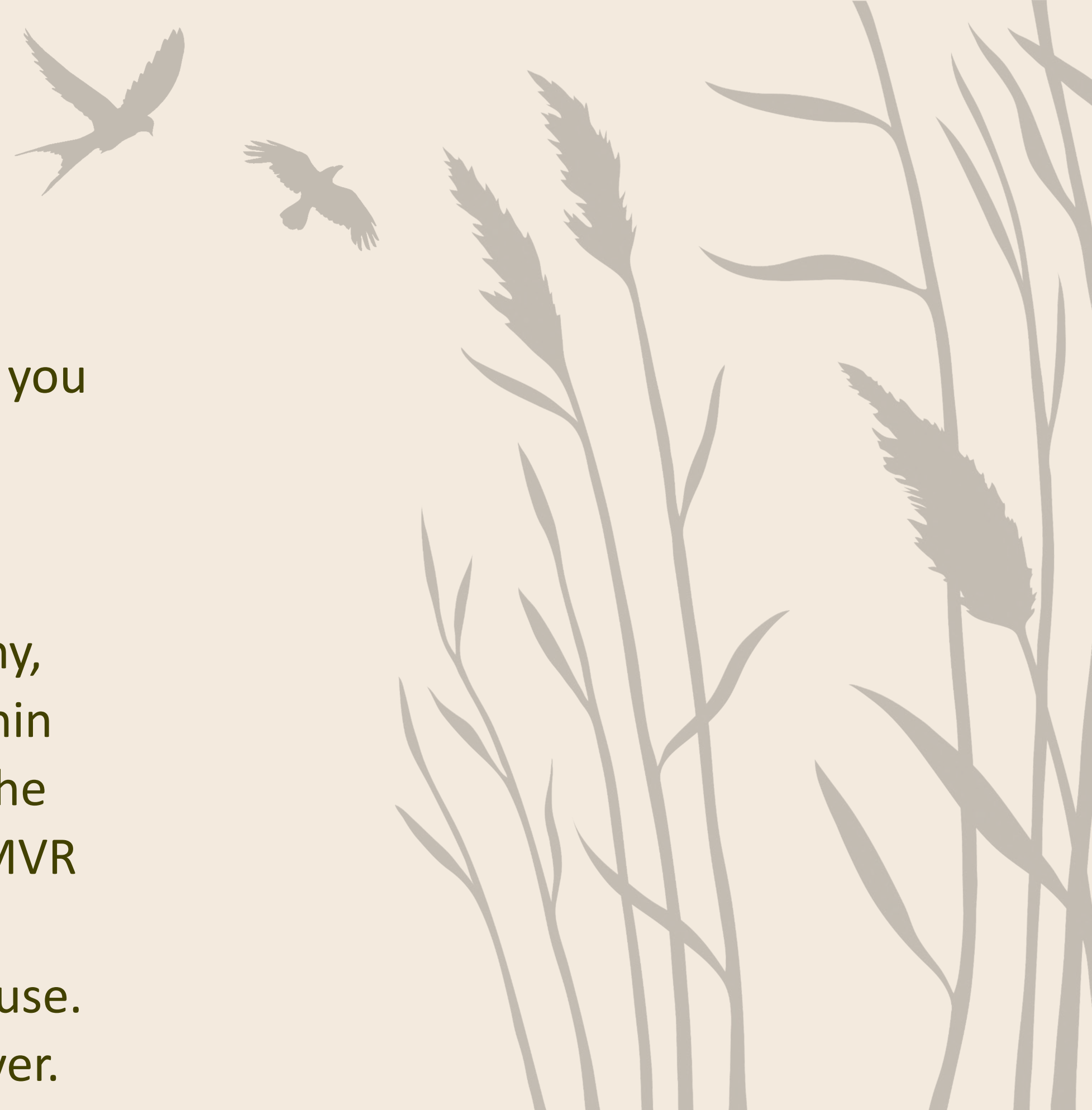
### **Joe Zito; Asplundh**

- Employee authorized to operate the vehicle
  - 10001 – 26000 lb vehicle
    - Non CDL vehicle still need a Med Card to operate.

## DOT Best Practices

- 3 levels of DOT Inspections
  - Level 3 – Driver and Vehicle credentials
  - Level 2 – Level 3 and vehicle walk around
  - Level 1 – Levels 3 & 2 and add a brake inspection.
- Inspections are shared across the nation
  - Tracked by USDOT #, Vehicle registration, or DL #.
  - Manage your drivers so they aren't in the wrong role.





## DOT Best Practices

- Every time you get a new DOT Med Card, you must self-certify it with the state DMV of license.
  - Also, good idea to update any one in Administration Roles with your company, the company must run a new MVR within 15 days of the new med cert to verify the information is attached to the drivers MVR record.
- Register with Drug & Alcohol Clearing House.
  - National Database for CDL licensed driver.

# DOT Best Practices

- Need to do a new road test every time you update a license
  - Road test should be conducted with equipment the driver will be handling on a regular basis.
- Drivers need to do a Pre-trip before vehicle gets on the road.
  - When trailers are changed
  - When configurations change
    - Make sure driver is certified to drive new set up.



# DOT Best Practices

- DOT officer interactions
  - Teach drivers to be confident
    - The vehicle is being inspected, they are part of it.
    - If there is a language difference, teach driver the English to answer/respond to directions or questions.





# DOT Best Practices

- Emergency/Mutual aid Exceptions
  - There are none
    - Drivers still have to follow DOT requirements for weigh stations, CDL requirements, Drug and Alcohol inspections.
  - Only excepts the hours of operation or specifically written in a state declaration.
  - Communication is key
    - Explain who you are, what utility you work for and where you are headed.



# DOT Best Practices

- Who is responsible for the fine?
  - Can be any or all of the three
    - Driver
    - Company
    - Leasing Company





## DOT Best Practices

- Difference in Registration weight and CDL Weight
  - Registration weight does not determine CDL requirement.
  - Only add trailer weight to vehicle weight if trailer is more than 10001 lbs.
    - Otherwise make sure it does not exceed gross combined weight
  - Make sure total weight (tongue weight, load weight and vehicle weight) don't exceed axle weight capacities.

## DOT Best Practices

- ALL corrective actions should be documented
  - Take the time to explain the action to the driver.
    - Impress on them reason for the need for safety.





# Closing Comments & Adjourn

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